

webfood®



Kiosks have also proven very effective in supporting self-service areas that have a limited menu. Using a Webfood kiosk, you can prepare and serve food with only a small staff.

Webfood on Every Desk

Webfood service brings the convenience of online/remote ordering to every desk. The ability to order from any PC with a web browser, coupled with the freedom to place orders hours (or even days) in advance, provides employees a fast and convenient alternative to outside venues or bringing their meals from home. Employees at remote sites can order in advance and conveniently stop at a pre-determined pick-up location and be on their way quickly and easily. In some cases delivery to a remote site, for meals ordered using Webfood, can be a very successful strategy as well.

Point-of-Sale Integration

Webfood is integrated with the MICROS® point-of-sale systems for the best in reporting accuracy. Sales processed using Webfood are shown as a separate revenue center and included with sales processed through any of the MICROS point-of-sale terminals. These sales become part of a consolidated item and tender sales report.

Card System Integration

If your employees are using the CBORD Odyssey Cashless Payment program, they can tender payment using their Employee ID Badge. Patrons may also use Gift Cards for payment.

Webfood® for Healthcare Facilities

Overview

Webfood® gives your employees and patrons more options at mealtime—enabling them to order online or at a kiosk in your food service venue.

Automated up-selling, suggestive selling, meal deals, and more, are all features available to increase customer satisfaction and sales. Today's hospital food service faces significant competition from numerous off-site fast food restaurants and other venues. By



improving speed, service, and efficiency in your operation, you can capture more of the potential sales, especially during peak times. Webfood provides a solution to long lines, staffing in off-hours, and many other common industry challenges.

Webfood Kiosks

When located in high-traffic areas, the touch-screen kiosks support fast, accurate, self-service ordering. The kiosks reduce preparation errors caused by noisy cafeterias and language barriers. When the prep staff does not have to interpret verbal orders, accuracy and efficiency increase.

Benefits

- **Speed up service**
- **Optimize food preparation efficiency**
- **Encourage take home meals**
- **Improve order accuracy**

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Credit Card Payment

Webfood provides Credit Card payment options as well. The Webfood Credit Card module is fully PCI compliant and appears on VISA® and MasterCard®'s list of approved vendors.

The Webfood application and your Webfood database are hosted by CBORD's PCI-compliant data center. This limits the hardware and software setup and maintenance requirements for your IT staff.

Comprehensive Solutions

CBORD provides food and nutrition management, cashless card, and integrated security solutions to more than 6,000 organizations. Our focus is on comprehensive solutions that increase revenue, reduce costs, guard patient safety, improve patient satisfaction, and integrate systems seamlessly.

Innovative Products

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Our innovation is customer driven. Working in partnership with users, we listen to the industry's evolving needs and develop solutions to keep you a step ahead.

Dedicated Service

The quality of our products is made greater by the caliber of our employees. Through open dialogue with you, our customers, CBORD strives to not only meet, but exceed your expectations; we are committed to providing superior service in all aspects of our customer relationships. You can reach us twenty-four hours a day, seven days a week, and know you have a team dedicated to your satisfaction and success.



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